

GOT NEST: YOUR PRIVACY CHOICES

Consumer Rights and Opt-Out Notice under the Texas Data Privacy and Security Act

Effective Date: July/27/2026

Last Updated: July/27/2026

CONSUMER RIGHTS DIRECTIVE: Texas residents have specific, legally enforceable rights over their personal data under the Texas Data Privacy and Security Act. This page explains those rights, states the platform's current data practices plainly, and describes exactly how to exercise each right.

1. Purpose and Scope

This notice is issued by Alves Holdings LLC (the “Company”), operator of the Got Nest platform, under the **Texas Data Privacy and Security Act** (“TDPSA”, Texas Business & Commerce Code, Chapter 541, effective July 1, 2024). It supplements — and does not replace — the Got Nest Privacy Policy, which describes what personal data is collected and why.

2. Your Rights Under the TDPSA

- **Right to Confirm and Access:** You may confirm whether we are processing your personal data and access that data.
- **Right to Correct:** You may correct inaccuracies in your personal data. For profile fields and saved calculator inputs, correction is also available directly through the in-app profile and calculator screens.
- **Right to Delete:** You may request deletion of personal data provided by or obtained about you. In-app Account Deletion is available directly from the Profile menu and constitutes a deletion request under this right.
- **Right to Data Portability:** You may obtain a copy of the personal data you previously provided to us in a portable and, to the extent technically feasible, readily usable format.
- **Right to Opt Out:** You may opt out of the processing of your personal data for purposes of (a) targeted advertising, (b) the sale of personal data, or (c) profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.

3. Current Practices — Stated Plainly

- **Sale of Personal Data:** We do not sell personal data, as “sale” is defined by the TDPSA.
- **Targeted Advertising:** The platform does not currently deploy third-party targeted-advertising trackers. If this practice changes, this notice will be updated and an opt-out mechanism will be made available before any such processing begins.
- **Significant-Effect Profiling:** The platform's AI features generate property recommendations and informational estimates only; they are not used to make decisions producing legal or similarly significant effects (such as lending or eligibility decisions) about you.
- **Universal Opt-Out Preference Signals:** Where required by applicable law, Got Nest will recognize and honor supported universal opt-out preference signals for targeted advertising or the sale of personal data, where technically supported and legally applicable.

4. How to Exercise Your Rights

Submit a request by email to **support@gotnest.com** with the subject line “Privacy Request,” identifying which right you are exercising. To protect your data, we will verify your identity using information associated with your account before acting on a request.

Where permitted by applicable law, requests may also be submitted by an authorized agent acting on your behalf. We may require verification of both the requestor's authority and your identity before processing such requests.

- **Response Time:** We will respond within 45 days of receiving a verified request. Where reasonably necessary, this period may be extended once by an additional 45 days, and we will notify you of any extension and its reason within the initial period.
- **Cost:** Exercising these rights is free of charge up to twice per 12-month period per consumer, as provided by the Act.

5. Appeals

If we decline to act on your request, you may appeal that decision by replying to our response, or by emailing **support@gotnest.com** with the subject line “Privacy Appeal.” We will respond to an appeal in writing within 60 days, explaining the reasons for our decision. If your appeal is denied, you may submit a complaint to the **Office of the Texas Attorney General**, which enforces the TDPSA (texasattorneygeneral.gov).

6. Contact

Alves Holdings LLC (d/b/a Got Nest)

19607 Red Copper Ln, Cypress, TX 77433

support@gotnest.com · 832-766-4366