

GOT NEST DIGITAL MILLENNIUM COPYRIGHT ACT (DMCA) POLICY

User-Generated Content (UGC) Infringement and Take-Down Workflow Protocol

Effective Date: July/01/2026

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LEGAL COMPLIANCE MEMORANDUM:

This document establishes the statutory safety workflows required to protect Got Nest under the Online Copyright Infringement Liability Limitation Act ("OCILLA"), 17 U.S.C. § 512. To formalize these shields, Got Nest must register its designated Copyright Agent with the United States Copyright Office database.

1. Safe Harbor Status and Policy Intent

Got Nest ("Company," "we," "us," or "our") respects the intellectual property rights of creators, photographers, licensed brokers, and design professionals. Because our ecosystem provides hosting parameters, interactive real estate portals, mobile uploads, and database streams where third-party information is published by external individual users ("Clients") and licensed sales agents ("Agents"), this Digital Millennium Copyright Act Policy ("DMCA Policy") outlines the formal rules for reporting claimed copyright infringement.

This document is engineered to invoke the statutory "Safe Harbor" provisions under Section 512(c) of the Title 17, United States Code, which immunizes technology platforms from monetary damages resulting from user-generated copyright violations, contingent upon active adherence to the protocols detailed below.

2. Formal Notice of Infringement (Take-Down Requests)

If you are a copyright owner or an authorized representative acting on behalf of one, and you believe that structural elements, property descriptions, listing photographs, architectural drawings, or media assets hosted on the Got Nest web or mobile platform infringe upon your exclusive rights, you may submit a formal written notice to our designated Copyright Agent containing the following statutory information (17 U.S.C. § 512(c)(3)):

- A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.
- Clear identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site.
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and

information reasonably sufficient to permit the service provider to locate the material (providing the exact URL string or specific mobile app section screen is mandatory).

- Information reasonably sufficient to permit the service provider to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted.
- A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
- A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

STATUTORY WARNING UNDER 17 U.S.C. § 512(f): Any person who knowingly materially misrepresents that material or activity is infringing may be subject to significant legal liability, including civil damages, court fees, and attorneys' fees incurred by the alleged infringer or by Got Nest.

3. Takedown Implementation and Notice-and-Takedown Workflow

Upon receiving a legally compliant written notification containing all structural elements listed in Section 2, Got Nest will execute the following automated and operational protocol sequence:

- Expeditiously remove, delete, or completely disable user access to the specific property material or file listed in the report.
- Issue a formal electronic notification to the uploading Agent or Client informing them that their material has been restricted due to an intellectual property claim.
- Forward a complete copy of the infringement notification to the uploading party, maintaining records for compliance tracing.

4. Counter-Notification Procedure

If your listing asset, image, or content block was removed or disabled as a result of a mistake or misidentification, and you maintain lawful title or a valid license (e.g., a contractual MLS photography release), you may submit a written Counter-Notification to our Designated Agent. To be legally effective under 17 U.S.C. § 512(g)(3), the document must contain:

- Your physical or electronic signature.
- Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or disabled.
- A statement under penalty of perjury that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification of the material to be removed or disabled.
- Your name, address, and telephone number, and a statement that you consent to the jurisdiction of the Federal District Court for the judicial district in which your address is located, or if your address is outside the United States, for any judicial district in which

Got Nest may be found, and that you will accept service of process from the person who provided notification under subsection (c)(1)(C) or an agent of such person.

Upon receipt of a valid Counter-Notification, Got Nest will forward a copy to the original complaining party. If the original complaining copyright holder does not file a federal lawsuit seeking a court order against the user within ten (10) to fourteen (14) business days, Got Nest is statutorily required to restore the removed material to the platform.

5. Repeat Infringer Policy Mandate

In compliance with 17 U.S.C. § 512(i), Got Nest enforces a strict termination policy against systemic abusers. Any Agent or Client account found to have repeatedly uploaded unauthorized copyright material (defined as receiving three or more valid, un-contested DMCA take-down notices) will face permanent closure of their platform profiles, immediate revocation of app store access tokens, and separation from the enterprise workflow.

6. Contact Parameters for Designated Agent

All copyright claims, official notices, and counter-notifications must be delivered via certified physical mail or verified corporate email directly to the following entity:

Attn: Got Nest Legal Department — Designated Copyright Agent
Mailing Address: 119607 Red Copper Ln, Cypress, TX 77433
Corporate Email: copyright@gotnest.com
Telephone Contact: 832-766-4366